



## WORKFORCE INVESTMENT BOARD of TULARE COUNTY PROGRAM & EVALUATION COMMITTEE MINUTES

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**February 14, 2024**

**Committee Members Present:** Randy Baerg-Chair, Gil Aguilar, Ronny Jungk

**Committee Members Absent:** Rodney Wilson, Sandra Bullard

1. **CALL MEETING TO ORDER:** Randy Baerg, Program & Evaluation Committee Chair, called the meeting to order at 8:01 a.m.
2. **PUBLIC COMMENTS:** Randy Baerg called for public comments. There were no public comments.
3. **CONSENT ITEMS:**
  - a. Approve November 1, 2023, Program and Evaluation Committee Minutes

A motion was made by Ronny Jungk and seconded by Gil Aguilar to approve the consent items. The motion was carried by unanimous vote.

### 4. INFORMATION/DISCUSSION

- a. Review State and Local Performance and Expenditure Report Card PY 23-24 Quarter 2 WIOA Youth Services by Subrecipient:

Youth Services Coordinator, Desiree Landeros, discussed the PY 23-24 Quarter 2 Report Card for WIOA Youth Services.

- i. Tulare County Office of Education for Employment and Education (TCOE/SEE) for Area I – Porterville, Lindsay, Strathmore, Terra Bella, and Woodville
- ii. Community Services Employment Training (CSET) for Area II – Tulare, Earlimart, Pixley, Tipton
- iii. Community Services Employment Training (CSET) for Area III – Visalia, Goshen
- iv. Community Services Employment Training (CSET) for Area IV – Dinuba, Cutler, Orosi
- v. Proteus, Inc. for Area V – Exeter, Farmersville, Ivanhoe, Woodlake

b. Review State and Local Performance and Expenditure Report Card PY 23-24 Quarter 2 WIOA Career Services by Subrecipient.

Workforce Services Coordinator, Laurel Hernandez, discussed the PY 23-24 Quarter 2 Report Card for WIOA Career Services.

- i. Community Services Employment Training (CSET) for the Employment Connection Center in Visalia
- ii. Community Services Employment Training (CSET) for the Employment Connection Center in Porterville
- iii. Community Services Employment Training (CSET) for the Employment Connection affiliate site in Tulare
- iv. Proteus, Inc. for the Employment Connection affiliate site in Dinuba

c. Talent Pool Stakeholders Planning Quarter 2 Reports Youth and Career Services

Mary Rodarte and Jennie Bautista discussed the Talent Pool Stakeholders Planning Quarter 2 Report for Youth and Career Services.

- Talent Pool Definition  
The Talent Pool is a Pathway for customers to develop the skills needed to obtain a quality job and be part of a trusted workforce pipeline for local businesses.
- Milestones  
Career Coaches focus on helping individuals recognize their abilities and values, guiding them to make well-informed choices in securing employment that aligns with their chosen career path.
- Journey Map presented
- Stakeholders Sessions – September 2023, November 2023, January 2024
- Co-Design Solutions
  - Raise challenges and opportunities
  - Evaluate strategies
  - Resolving bottlenecks
  - Improve how we administer the program
  - Improve outcomes for customers
  - Take a pulse on the performance of the Talent Pool and reset goals
- Challenges  
Jennie Bautista clarified misunderstandings regarding the purpose of the Talent Pool, which was initially perceived as a business services strategy. She emphasized roles in preparing individuals for the workforce by equipping them with the necessary skills and competencies. She discussed adjustments to career coaching and job seeker support within the system, signifying a shift towards well-informed choices that align with the individual's career path and service strategy. The confusion surrounding the strategic direction was addressed, with efforts made to clarify objectives at every opportunity. This approach has led to observable progress, as customers actively engage in skill development and milestone achievement. Even for those not entering the Talent Pool, these efforts add significant value to their employment journey. We remain committed to further refining and enhancing these strategies.

- Talent Pool Performance

Jennie Bautista expressed optimism about improved performance, highlighting enhanced teamwork within the WIB and collaboration with subrecipients to address challenges through coaching, training, and support. She acknowledged the possibility of continued poor performance, indicating the need for the Program & Evaluation Committee's insight into management strategies. Bautista raised concerns about addressing the potential impact of ongoing performance issues on the contract renewal processes and expressed a need to discuss possible consequences with the Committee. She concluded with a hopeful outlook for positive outcomes in the next quarterly report, reflecting the benefits of their efforts.

- d. Review Subrecipient Monitoring Reports for Youth and Adult, Dislocated Worker Services for PY 23-24

Workforce Services Coordinator Carlene Estes discussed the Subrecipient Monitoring Overview for Youth and Adult Dislocated Worker Services for PY 23-24. Carlene Estes explained the definitions of a Finding and Areas of Concern.

- e. Success Stories

Desiree Landeros and Laurel Hernandez presented Success Stories for the following programs and customers.

- i. Youth@Work – Lazarus Chambers
- ii. Career Services – Angelina Blancas

## 5. GOOD OF THE ORDER/ADJOURN

Randy Baerg-Chair adjourned the meeting at 9:04 a.m.