



# WORKFORCE INVESTMENT BOARD OF TULARE COUNTY EMPLOYMENT CONNECTION COMMITTEE MEETING

## MINUTES November 17, 2022

**Employment Connection Committee (ECC) Members Present:** Robert Kleyn-Chair, Jennie Bautista, Carla Calhoun, Christina Garza, Michelle Miller-Galaz, Michelle Engle-Silva, John Werner, Aleyda Montenegro, Darlene Tyndal, Tammy Olson

**Employment Connection Committee (ECC) Members Absent:** Joanna Schengel, Victoria Guzman, Larriann Torrez, Misty Bond, Terry Dobson, Lori Morton, Esteban Gonzalez

1) **CALL TO ORDER:** Robert Kleyn-Chair called the meeting to order at 10:03 a.m.

2) **PUBLIC COMMENTS:** Robert Kleyn-Chair called for public comments: there were no public comments.

3) **CONSENT ITEMS:**

a) Approve August 18, 2022, Committee Meeting Minutes

Motion by Carla Calhoun, seconded by John Werner to approve the Consent Items; carried by unanimous vote.

4) **ONE-STOP OPERATOR (OSO) ITEMS**

a) 2023 Employment Connection System Integration Initiatives

- Partner Cross-Training – Edith Hernandez discussed on the Finalized Employment Connection Partner Guide, Employment Connection Cross-Training Presentation, Partner Cross-Training Focus and the 2023 Partner Cross-Training Timeline.
- Brand-Partner Awareness – Nicola Wissler updated on the continuous improvement to the Employment Connection brand and making sure all partners within the Employment Connection system are represented within the Employment Connection branding. A social media campaign will start on the Employment Connection social media pages. The partnership guide information will be used to develop a brand strategy to train all partners, staff, and WIB members are able to understand their role in communicating and delivering their services, which is essential. Employment Connection social media campaign kickoff will start March 2023 featuring all the MOU's Community Partners.

b) Partner Satisfaction Workgroup Update –

Darlene Tyndale discussed on the 2022 Annual Partner Satisfaction Survey open from August 22, 2022, to September 2, 2022.

- Survey Assessed:
  - \* Overall satisfaction with the Employment Connection partnership
  - \* Employment Connection Committee meetings
  - \* Employment Connection collocated partner satisfaction with centers
- Response Snapshot
  - \* Strengths
  - \* Areas of Improvement
- Survey Insights on Additional Resources, Service, and Partnerships
  - \* Population Specific Resources
  - \* Partner Cross-Training
  - \* System Networking Opportunities
  - \* Onsite Outreach-Colocation

c) Professional Development Workgroup Update –

Carla Calhoun updated on Professional Development Workgroup survey results. They were prioritized by the needs & wants of the results.

1. Quarterly training opportunities for the enter system.
2. Customer Service, Communication, Diversity Equity & Inclusion
3. Recommending Employment Training Panel (ETP).

Additional funding assistance from COS trainings:

- Customer Service
- Essential Work Skills Training

## 5) **DISCUSSION/INFORMATION ITEMS**

a) WIB Executive Director Report

Adam Peck updated on the WIB's role with other agencies and counties in recent successful regional grant awards.

- Regional Equity and Recovery Partnership (REFP)
- Good Jobs Challenge - Central Valley Built 4-Scale
- Valley CERF Grant. – Central San Joaquin Valley High Road Transition Collaborative

b) Employment Training Panel (ETP) Training Reimbursement Program

Jorge Zegarra from College of the Sequoias Training Resource Center provided an overview of ETP. The ETP is a business and labor-supported agency that assists employers by providing funds to offset the costs of job skills training necessary to maintain high-performance jobs. Handouts presented.

c) Business Services Updates – John Gonzalez

- Tulare County 30<sup>th</sup> Job Fair, Sept. 14, 2022  
80 employers  
17 school and service providers  
645 job seekers  
551 on-the-spot interviews
- Rapid Response  
Contact: Ryan Leasure  
[Rleasure@tularewib.org](mailto:Rleasure@tularewib.org)  
559.361.6824
- Recruitment Assistance – Job Connect  
Contact: Monica Andrade  
[Mandrade@tularewib.org](mailto:Mandrade@tularewib.org)  
559.713.5214

d) Employment Connection Center and OSO Reports (*Handouts*)

6) **ROUNDTABLE DISCUSSION** – None Presented

7) **ECC Meeting Dates – 2023**

ECC Meeting are every 3<sup>rd</sup> Thursday of the month. Meeting dates where updated.

- February 16, 2023
- May 18, 2023
- August 17, 2023
- November 16, 2023

8) **Good of the Order/Adjourn:** There being no further business; the meeting was adjourned by Robert Kleyn-chair at 11:34 a.m.