The WORKFORCE INVESTMENT BOARD of TULARE COUNTY



# DRIVING DRIVING ECONOMIC ECONO



#### **ADAM PECK**

#### MESSAGE FROM OUR EXECUTIVE DIRECTOR

Adam's passion for local economic and workforce development related issues has fueled his involvement in the community: He currently serves as the Chair of the City of Visalia Planning Commission, and is the Immediate Past Chair of the California Workforce Association. He has served as the WIB's Executive Director for 9 years.

#### HERE AT THE WIB WE HAVE LONG BEEN DEMAND-DRIVEN, LOOKING AT INVESTING IN SKILLS THROUGH THE LENS OF THE NEEDS OF LOCAL INDUSTRY.

At the same time, we believe it is important to be *purpose-driven*. Wherever a local business has an opportunity to create a good-paying job yet can't find a qualified candidate, *we find our purpose*. Wherever a local worker has proven their reliability as an employee but lacks the skills for a good-paying job, *we find our purpose*. Wherever there is a need to connect the needs of industry to the resources of education, *we find our purpose*. In the last year, we have found many opportunities to live out this purpose. The WIB embraced Human-Centered Design, a process that puts an intensive focus on listening to our customers, quickly prototyping solutions to meet their needs. and continually iterating solutions as we continue to learn. Because of our work in this area, our local design team was invited to the White House to discuss the potential for Human-Centered Design with Administration officials.

In our ongoing effort to use labor market data to spark conversations and inform decisions, we developed (with the help of private sector partners) Industry Profiles for the Health Care and Manufacturing/ Warehousing Industries that have been used to help students and job seekers understand the career pathway opportunities within those industries. We also produce a monthly Workforce Data Newsletter that provides insight and context to the monthly employment data released by the Employment Development Department.

This year will surely create new opportunities to act with purpose as we continue to work with local industry, educators, and economic development to invest in the skills that help workers, businesses, and our community prosper.

#### TULARE COUNTY'S PRIORITY SECTORS

We convene business and industry; economic development, education and workforce professionals to address these key industry clusters in our region.

## AGRI-BUSINESS GREEN ENERGY HEALTH CARE LOGISTICS MANUFACTURING

#### HOW THE CULTIVATES WORKFORCE INVESTMENT BOARD ECONOMY

PAGE 5We Bring Money to the RegionPAGE 9We Convene IndustryPAGE 13We Identify Local Skills GapsPAGE 17We Broker SolutionsPAGE 23We Design, Fund, Deliver +<br/>Measure

#### MISSION

Our investments and funding strategies advance Tulare County's economic vitality by growing the skills and talent of our workforce.

#### VISION

Because of our skilled workforce talent, Tulare County businesses continue to thrive.

The **Workforce Innovation and Opportunity Act (WIOA)** was created to provide state and local areas the flexibility to collaborate across systems in an effort to better address the employment and skills needs of current employees, jobseekers, and employers.\*

THERE ARE **FOUR TITLES** OF WIOA; EACH AUTHORIZING DIFFERENT PROGRAMS.

PARTNERSHIPS, PROGRAMS, AND COLLABORATION HELP LEAD TO **THREE CORE** OUTCOMES.

EDUCATION

CAREER OPPORTUNITIES

TRAINING



TITLE II

FITLE III

TITLE IV

R

Helps adults, youth, and dislocated workers with career counseling, job search assistance, and job training.

WORKFORCE DEVELOPMENT BOARD

Helps adults who lack basic skills, including reading, writing, math, and English proficiency; in addition to high school and/or postsecondary education/training.

ADULT EDUCATION

Helps job seekers, including recipients of unemployment benefits, with services that assist job seekers in finding work and help employers with recruiting.

EMPLOYMENT DEVELOPMENT DEPT.

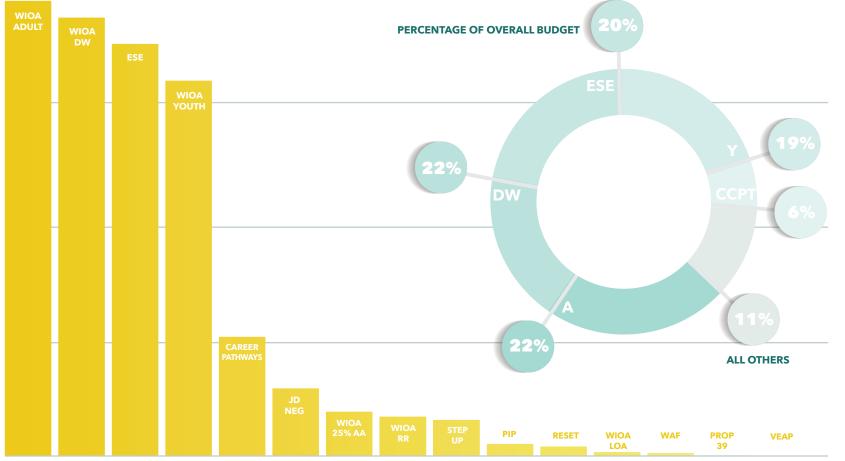
Helps individuals with disabilities maximize their employability, independence, and integration into the workplace and society.

DEPT. OF REHABILITATION

\* THE WORKFORCE INNOVATION AND OPPORTUNITY ACT (WIOA), NAWB

#### FISCAL YEAR 2015-2016 EXPENDITURES BY PROGRAM

	\$9,560,173
VETERANS EMPLOYMENT-RELATED ASSISTANCE PROGRAM (VEAP)	\$1,059
PROP 39	\$2,932
WORKFORCE ACCELERATOR FUND (WAF)	\$24,656
WIOA LAYOFF AVERSION (LOA)	\$23,041
RESET	\$49,811
STEP UP #LEAD	\$61,212
WIOA RAPID RESPONSE (RR)	\$174,111
PREVENTION/INTERVENTION PROGRAM (PIP)	\$189,548
WIOA 25% ADDITIONAL ASSISTANCE (AA)	\$212,610
JOB DRIVEN NATIONAL EMERGENCY GRANT (JDNEG)	\$322,598
CAREER PATHWAYS (CCPT)	\$566,221
WIOA YOUTH (Y)	\$1,771,180
EXPANDED SUBSIDIZED EMPLOYMENT (ESE)	\$1,945,071
WIOA DISLOCATED WORKER (DW)	\$2,068,312
WIOA ADULT (A)	\$2,147,811



**DOLLARS EXPENDED BY PROGRAM** 



485

**OPPORTUNITIES PROVIDED IN TRAINING** 

+ EDUCATION

800+

TOTAL YOUTH SERVED

**5**K **TOTAL ADULTS SERVED** Adult **2,269** Dislocated Worker 2.387

"Purpose is our why. It is our reason for action. Unfortunately, we often spend too little time tending to purpose and instead focus solely on acting; on the how. Nobody can sustain lasting effort in action without a powerful purpose to fuel them. Have a clear purpose and everything else will fall into place."

\$9.5M

TOTAL DOLLARS **BROUGHT TO** 

THE REGION

JOHN WERNER, SEQUOIAS ADULT EDUCATION CONSORTIUM

			BUSINESS	UNEMPLOYED	YOUTH
HOW			" put employers at the center of career pathways and sector strategies?"	" improve the customer experience and outcomes for our shared One-Stop customers?"	" design services and programs for Out-of-School Youth that will engage them + produce great outcomes?"
In August 2015, the Workforce Investment Board and partner agencies had the opportunity to participate in a 7-week Human Centered	Businesses that struggle with "soft skills" in the workplace often have retention and productivty problems.	Customers that access a single service often are unaware of the many other partner services offered.	Youth often don't know who to talk to, where to go for help, and are unsure if adults are really listening.		
Design course along with 85 teams from around the nation. The WIB formed three local design teams with 27 representatives from partner agencies, local businesses, and the WIB, to participate in the challenge. Each team focused on a distinct customer; business, the unemployed, and youth.	RETARGET HUMAN-CENTERED DESIGN	IDEATION	An "Essential Workplace Skills Training (EWS)" program for entry level and temp-to-hire staff.	An "iHub" that is centrally located in the One-Stop and accessible to customers to address customer inquiries and needs.	Youth Connect: a resource fair where youth meet caring and engaged adults to talk about needs and services available within their local community.
THE TEAMS FOCUSED ON BUILDING EMPATHY WITH THE CUSTOMERS AT THE CENTER OF THEIR DESIGN, BRAINSTORMING, BUILDING PROTOTYPES, SHARING RESULTS, AND EVENTUALLY PUTTING THEIR INNOVATIVE SOLUTIONS TO WORK.	IMPLEMENTATION	Recieved a \$55K grant to work with COS Training Resource Center to provide EWS Training at no cost to businesses.	One-Stop staff are cross-trained to assist customers who visit the newly established iHub, which is open during peak hours.	Youth Connectintroduced youth tolocal services in:Health CareMental HealthChild SupportTransportationWorkEducationHousingLegal AidFinancesand More	

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#### **SECTOR STRATEGIES IN TULARE COUNTY**

The Workforce Investment Board engages industry in sector strategies to close labor and skills gaps in the local labor market, increase the community's opportunities at attracting and retaining higher-wage employers, support the expansion and retention of local industries, and engage regional business partners in a united effort to inspire and upskill the exisiting and future workforce of Tulare County.

#### **GROWING HEALTH LEADERS 2015**



**346** STUDENTS ATTENDED THE 2016 GHL EVENT



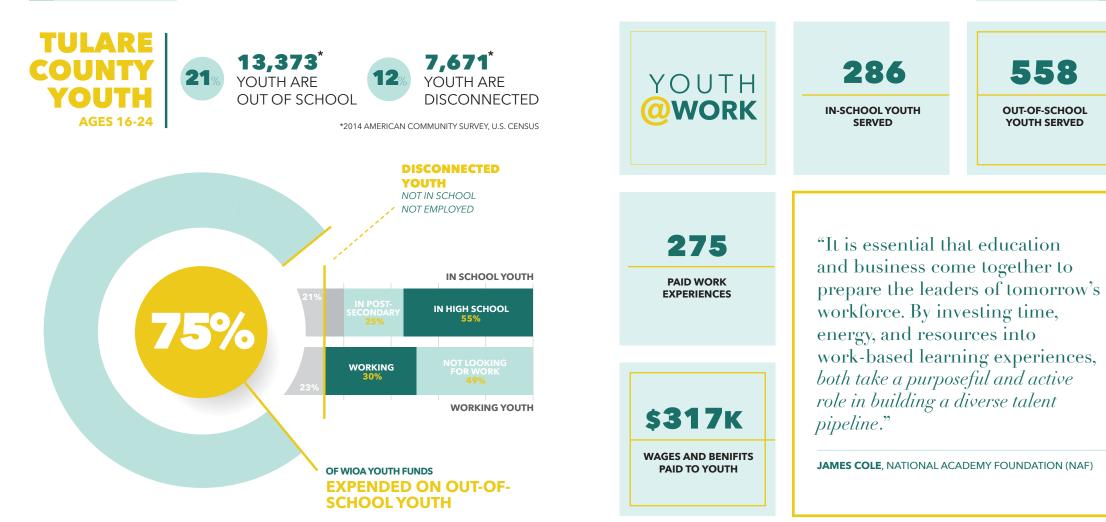
#### **HEALTH CARE COMMITTEE**

The Health Care Committee represents more than **6,000 health care industry employees**. The Committee considers industry-related initiatives, regional strategy, and more. In an effort to make informed decisions that **impact the future talent pipelines of the industry**, the Committee is active in Linked Learning and Career Pathways engagement with students and bussiness in Tulare County – including planning the Growing Health Leaders (GHL) event, where students connect with industry professionals + learn about the versatility in health care.



The Health Care Committee involves collaboration from various support partners, health care providers, and public health agencies.

8 HEALTH CARE REPRESENTATIVES 4 EDUCATION PARTNERS OCAU ALLS ADS



# **SKILLS TRAINING**



CURRENTLY THERE ARE **90+ OCCUPATIONAL TRAINING PROGRAMS AVAILABLE IN TULARE** COUNTY, INCLUDING:

Commercial Driving Solar Energy Bookkeeping Culinary Microsoft Office Industrial Maintenance Physical Therepy Billing and Coding

Nursing Welding Weatherization Administration Web Design Police Academy



recieved a scholarship to attend occupational training, administered by one of the 12 approved training providers located in Tulare County, and were able to earn industry recognized credentials. The State of California monitors each training program to ensure a placement of 70% or more.



#### VALUABLE PARTNERSHIPS

The WIB, in partnership with the Tulare County Probation Department, received funds to expand training programs + career services for probationers.

# 89

PROBATIONERS PLACED IN TRANSITIONAL JOBS, FULL-TIME JOBS, OR ON-THE-JOB TRAINING

# \$**400**K

RECEIVED TO EXPAND RESET, INCLUDING MATCHED FUNDS FROM PROBATION

READINESS FOR EMPLOYMENT THROUGH SUSTAINABLE EDUCATION + TRAINING (RESET), an essential part of the rehabilitation process, provides services that focus on education and/or job training designed to improve skills and reinforce success.

210

PROBATIONERS COMPLETED RESET JOB READINESS PROGRAM AUG, 2014 - MAY 2016 CHRISTIE MYER, TULARE COUNTY PROBATION DEPARTMENT

for the best possible outcome."

"Purpose pushes us beyond the expectations, beyond our mission and our goals, and lays the framework for our shared values."

"Purpose is where collaboration

is utilized to *maximize resources* 

THAD RUSSELL, COLLEGE OF THE SEQUOIAS

#### PRE RESET RELEASE PROGRAM

continuum of care rehabilitation counseling career planning

MULTI-DISCIPLINARY TEAM

SHERIFE's DEPT.

PROBATION

TE TEAM

training education job placement career coaching

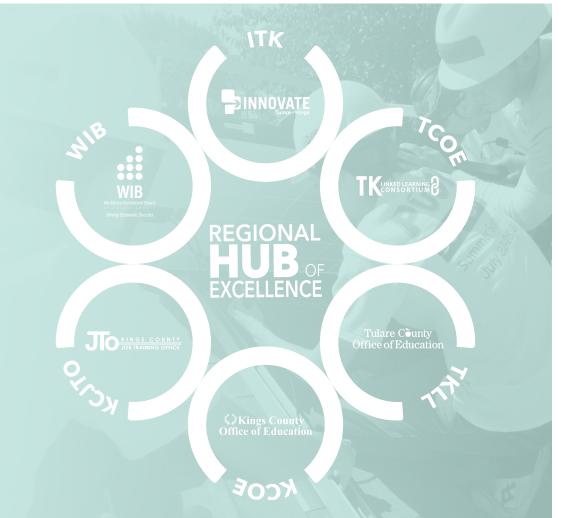
LOCAL NON-PROFI

SHERIFF's DEPT

PROBATION

TULARE WIE

#### SUPPORT. SECOND CHANCES. PARTNERSHIPS.



In October of 2015, the WIB's business engagement intermediary, INNOVATE Tulare-Kings (read more about ITK on page 22), received special recognition and funding from the James Irvine Foundation and Jobs for the Future as a **Linked Learning Regional Hub of Excellence**.

The Hub activates and unites partners in delivering the benefits of Linked Learning (LL). With leadership from the WIB and Tulare County Office of Education, the Tulare-Kings region funders and local agencies have invested in a multi-sector system that contributes to a regional talent pipeline.

Through their shared vision, workforce development, local education agencies, and post-secondary leaders have focused efforts on the development of their partnership structure, executive leadership, and systems change.

#### TULARE KINGS LINKED LEARNING CONSORTIUM

CORCORAN JOINT UNIFIED SCHOOL DISTRICT CUTLER-OROSI JOINT UNIFIED SCHOOL DISTRICT DINUBA UNIFIED SCHOOL DISTRICT EXETER UNIFIED SCHOOL DISTRICT HANFORD JOINT UNION HIGH SCHOOL DISTRICT LEMOORE UNION HIGH SCHOOL DISTRICT UNISAY UNIFIED HIGH SCHOOL DISTRICT TULARE JOINT UNION HIGH SCHOOL DISTRICT VISALIA UNIFIED SCHOOL DISTRICT WOODLAKE UNIFIED SCHOOL DISTRICT

#### LOCAL EDUACTION AGENCIES

TULARE COUNTY OFFICE OF EDUCATION KINGS COUNTY OFFICE OF EDUCATION

POST-SECONDARY INSTITUTIONS COLLEGE OF THE SEQUOIAS PORTERVILLE COLLEGE WEST HILLS LEMOORE

WORKFORCE DEVELOPMENT AGENCIES INNOVATE TULARE-KINGS KINGS COUNTY JOB TRAINING OFFICE WORKFORCE INVESTMENT BOARD OF TULARE COUNTY



#### ENGAGING REGIONAL BUSINESS PARTNERS

**485** OPPORTUNITIES PROVIDED IN TRAINING + EDUCATION



#### 2015-2016

**350** INTERNSHIPS

400+ BUSINESS PARTNERS

**15K** STUDENT + BUSINESS INTERACTIONS

\$1.8M

**INNOVATE TULARE-KINGS ITK** was established in 2013 as an employer-driven intermediary to help businesses enagage in Linked Learning, and provide guidance for the region as we further develop our high quality career pathways.

 ITK brings together regional partners

SUSTAIN

**CONVENE** ITK facilitates conversations with partners that lead to strategic planning

ITK helps education and business partners to record their time, investment + contributions

ITK contributes to systems building through resourcemapping + partnerships



#### **TULARE COUNTY EMPLOYMENT CONNECTION** PROGRAM PERFORMANCE



The four Tulare County Employment Connection Centers (Dinuba, Tulare, Porterville, and Visalia) enrolled **11% more distinct visitors** into basic and individualized WIOA services in 2016 than in 2015.

Training **enrollments increased by 14%** compared to last year, improving the percentage of overall enrolled adults who received subsidized training by 1.4%.

Expanded Subsidized Employment programs completed **192 subsidized placements and 93 unsubsidized placements**, with a retention rate of 86% for unsubsidized placements.



total visits To the EMPLOYMENT CONNECTION CENTERS 46,991



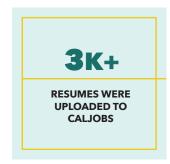
5k

**INDIVIDUALS** 

**PARTICIPATED IN** 

WORKSHOPS



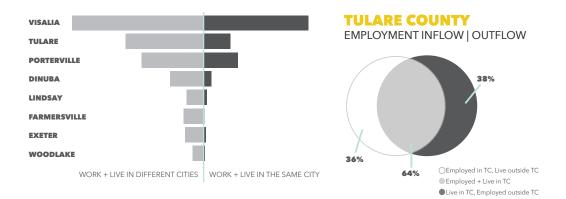


"Purpose drives our ability to make a difference. It isn't existential; rather *purpose is the fire that leads to action* toward our goal every day. And, it isn't altruistic, because experiencing meaningfulness is a human evolution."

**CARLA CALHOUN**, COMMUNITY SERVICES EMPLOYMENT TRAINING

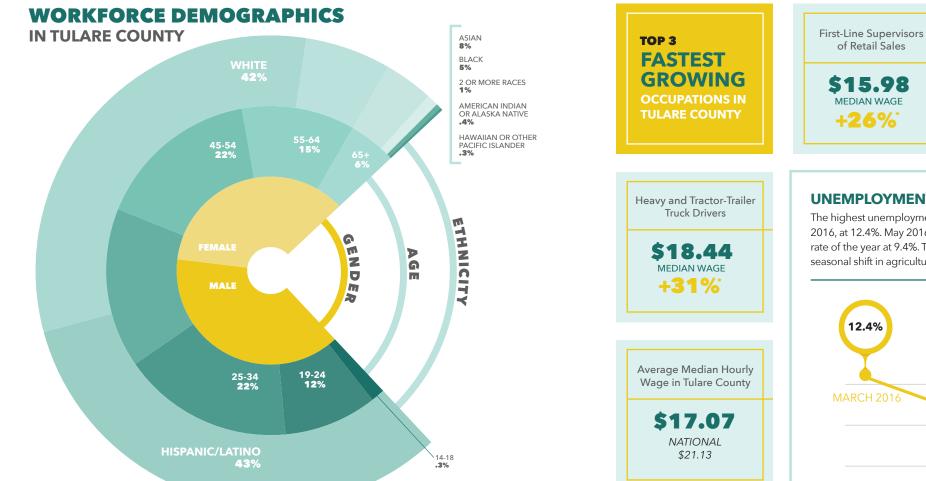
	JOBS IN TULARE COUNTY EMPLOYMENT DISTRIBUTION
Crop and Animal Production <b>24%</b>	Tulare County businesses employed <b>162,389</b> jobs in 2016, <b>64%</b> of which live in Tulare County. In the last six years, jobs in the county have increased by <b>9.1%</b>
Government (Education, District Hospitals) <b>20%</b>	While diverse in industry, Tulare County is dependent on agricultural jobs. <b>24%</b> of the total number of jobs in Tulare County are related to Crop and Animal Production, as noted in the chart to the left.
	Between January 2015 and July 2016, there were <b>115,385</b> unique job postings.
Retail Trade <b>11%</b>	
	<b>REGIONAL COMPARISON</b>
Health Care and Social Assistance 8%	OF JOBS OVER TIME
Manufacturing 8%	
Accommodation and Food Services 6%	
Admin, Support, Waste Mgt, + Remediation 4%	
Transportation and Warehousing <b>4%</b>	
Construction <b>3%</b>	+9.1%
Wholesale Trade <b>3%</b>	
Other Services 2%	
	20 <sup>'</sup> 11 20 <sup>'</sup> 13 20 <sup>'</sup> 15 20 <sup>'</sup> 17

All Others 16%





PORTERVILLE



of Retail Sales

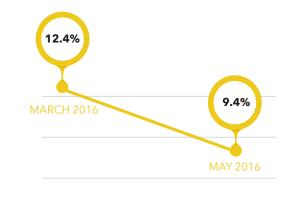
\$15.98

MEDIAN WAGE

+26%

#### **UNEMPLOYMENT IN TULARE COUNTY**

The highest unemployment rate of the year was in March 2016, at 12.4%. May 2016 marked the lowest unemployment rate of the year at 9.4%. The change is primarily due to a seasonal shift in agricultural related jobs.



\*PERCENTAGE INCREASE FROM 2010-2016: WAGES FILTERED BY \$15 OR MORE

Registered

Nurses

\$35.76

MEDIAN WAGE

+15%

### *The* **WORKFORCE INVESTMENT BOARD** *of* TULARE COUNTY

























Tulare County Board of Supervisors

Pine, Pedroncelli, & Aguilar, Inc.

photos complements of

CJ Hopper Photography

Not Pictured:

Mike Ennis

Gil Aquilar



from left to right

William DeLain, Chair *DeLain & Associates* 

Randy Baerg *Warren & Baerg Manufacturing, Inc.* 

Tricia Stever Blattler *Tulare County Farm Bureau* 

Dr. Rosa Carlson *Porterville College* 

Joe Hallmeyer *Ken's Stakes & Supplies* 

Kerry Hydash Family HealthCare Network

Ronnie Jungk IBEW Local 100

Dr. Sarah Koligian Tulare Joint Union High School District

Robert Kleyn Department of Rehabilitation

David Pena SMW Local #104

Steve Reid Hydrite Chemical Co.

Shelly Tarver Employment Development Department

Harroll Wiley *Bank of the Sierra*  The WORKFORCE INVESTMENT BOARD of TULARE COUNTY

pur · pose
verb/`pər-pəs/pur-pose

1 the feeling of being determined to do or achieve something

2 the aim or goal of a person: what a person is trying to do, become

synonyms: intention, design, aim, goal

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