



# **WORKFORCE INVESTMENT BOARD PROGRAM & EVALUATION COMMITTEE MEETING AGENDA**

**Wednesday, February 14, 2024, 8:00 a.m. – 9:00 p.m.**

**Workforce Investment Board of Tulare County**

**309 W. Main Street, Suite 110, Visalia, CA**

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**1. CALL MEETING TO ORDER**

**2. PUBLIC COMMENTS (Three minutes per individual/organization, fifteen minutes total)**

Any member of the public wishing to address the Program & Evaluation Committee on a specific matter under its jurisdiction, please notify the Secretary of the Chair of your name and provide a brief description on the subject matter prior to the meeting. The Program & Evaluation Committee will not be able to take action on any item not appearing on the agenda.

**3. CONSENT ITEMS** – All items under the Consent Calendar are considered routine and will be approved in one action without discussion. If a Committee member requests that an item be removed from the Consent Calendar or a citizen wishes to speak on an item, the item will be considered under Regular Items.

- a. Program & Evaluation Committee Meeting Minutes  
Approve November 1, 2023, Program & Evaluation Committee Meeting Minutes

**4. INFORMATION/DISCUSSION**

a. Review State and Local Performance and Expenditure Report Card (PY 23-24 Quarter 2)  
WIOA Youth Services by Subrecipient:

- i. Tulare County Office of Education for Employment and Education (TCOE/SEE) for Area I – Porterville, Lindsay, Strathmore, Terra Bella, and Woodville
- ii. Community Services Employment Training (CSET) for Area II – Tulare, Earlimart, Pixley, Tipton
- iii. Community Services Employment Training (CSET) for Area III – Visalia, Goshen
- iv. Community Services Employment Training (CSET) for Area IV – Dinuba, Cutler, Orosi
- v. Proteus, Inc. for Area V – Exeter, Farmersville, Ivanhoe, Woodlake



- b. Review State and Local Performance and Expenditure Report Card (PY 23-24 Quarter 2) WIOA Career Services by Subrecipient.
  - i. Community Services Employment Training (CSET) for the Employment Connection Center in Visalia
  - ii. Community Services Employment Training (CSET) for the Employment Connection Center in Porterville
  - iii. Community Services Employment Training (CSET) for the Employment Connection affiliate site in Tulare
  - iv. Proteus, Inc. for the Employment Connection affiliate site in Dinuba
- c. Talent Pool Stakeholders Planning Quarter 2 Reports Youth and Career Services
- d. Review Subrecipient Monitoring Reports for Youth and Adult, Dislocated Worker Services for PY 23-24
- e. Success Stories
  - i. Youth@Work
  - ii. Career Services

## 5. GOOD OF THE ORDER/ADJOURN

In compliance with the Americans with Disabilities Act, if you need special assistance to participate in this meeting, please contact Laura Castanon at 559-713-5200 no later than noon before the meeting.

Documents related to the items on this agenda which are distributed to the board members after the mailing of the agenda packet are available for public inspection in the WIB office located at 309 W. Main St., Suite 120, Visalia, CA.



## WORKFORCE INVESTMENT BOARD of TULARE COUNTY PROGRAM & EVALUATION COMMITTEE MINUTES

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**November 1, 2023**

**Committee Members Present:** Randy Baerg-Chair, Gil Aguilar, Sandra Bullard, Ronny Jungk

**Committee Members Absent:** Rodney Wilson

**1. Call Meeting to Order:** Randy Baerg, Program & Evaluation Committee Chair, called the meeting to order at 8:00 a.m.

**2. Public Comment:** Randy Baerg called for public comments. There were no public comments.

**3. Consent Items:**

a. Approve September 6, 2023, Program & Evaluation Committee Minutes

A motion was made by Ronny Jungk and seconded by Sandra Bullard to approve the consent items. The motion was carried by unanimous vote.

**4. INFORMATION/DISCUSSION**

a. Review State and Local Performance & Expenditure Report Card (PY 23-24 Quarter 1) WIOA Youth Services by Subrecipient:

Youth Services Coordinator, Desiree Landeros, discussed the PY 23-24 Quarter 1 Report Card for WIOA Youth Services.

- i. Tulare County Office of Education for Employment and Education (TCOE/SEE) for Area I – (Porterville, Lindsay, Strathmore, Terra Bella, and Woodville)
- ii. Community Services Employment Training (CSET) for Area II – (Tulare, Earlimart, Pixley, Tipton)
- iii. Community Services Employment Training (CSET) for Area III – (Visalia, Goshen)
- iv. Community Services Employment Training (CSET) for Area IV- (Dinuba, Cutler, Orosi)
- v. Proteus, Inc. for Area V – (Exeter, Farmersville, Ivanhoe, Woodlake)

b. Review State and Local Performance and Expenditure Report Card (PY 23-24 Quarter 1) WIOA Career Services by Subrecipient.

Workforce Services Program Manager, Mary Rodarte, discussed the PY 23-24 Quarter 1 Report Card for WIOA Career Services.

- i. Community Services Employment Training (CSET) for the Employment Center in Visalia
- ii. Community Services Employment Training (CSET) for the Employment Connection Center in Porterville
- iii. Community Services Employment Training (CSET) for the Employment Connection affiliate site in Tulare
- iv. Proteus, Inc. for the Employment Connection affiliate site in Dinuba

c. Success Stories

Desiree Landeros and Mary Rodarte presented videos on success stories for the following programs and people.

- i. Youth@Work – Ivan Hernandez Rios
- ii. Career Services – Gilbert Maldonado

**5. GOOD OF THE ORDER/ADJOURN**

Mary Rodarte discussed changing the meeting time from 8:00 to 9:00 a.m. to 4:00 to 5:00 p.m. to accommodate all members' schedules. Members agreed to change the meeting to 3:30 to 4:30 p.m. The next Program and Evaluation Committee meeting is February 7, 2024, at 3:30 p.m.

Randy Baerg-Chair adjourned the meeting at 8:47 a.m.

WIOA Youth Report Card

July 1, 2023- December 31, 2023

WIOA Quarterly Key Results by Subrecipient

OBJECTIVE		KEY RESULTS	Actual	TCOE Area I	CSET Area II	CSET Area III	CSET Area IV	Proteus Area V
OKR 1	BUILDING ESSENTIAL SKILLS AND EXPERIENCE NEEDED	A. Total number of participants who enrolled in a Work Experience (OSY)	87	147%	110%	92%	200%	100%
		A1. Employment and Education rate for participants enrolled in a work experience and gained employment or enrolled in education during program participation(Baseline)	30%	0%	17%	17%	56%	45%
		B. Total number of participants who enrolled in a Work Experience (ISY)	40	36%	140%	88%	183%	157%
OKR 2	INCREASE EDUCATION OR TECHNICAL SKILLS	A.Total number of participants who enrolled in education or training (OSY)	61	325%	150%	142%	175%	200%
		A1. Employment Rate for those enrolled in training/education and employed or continued education 2nd quarter (Goal 70%) 7/1/2022-12/31/2022	107%	71%	143%	0%	143%	143%
		A2. Median Earnings 2nd quarter after exit \$4,200 7/1/2022-12/31/2022	215%	231%	359%		130%	281%
OKR 3	Establish a Talent Pool	A. Job Ready Talent Pool rate (minimum of 30% of WIOA OSY will be job ready) Prototype	1%	0%	0%	25%	0%	0%
OKR 4	HIGH QUALITY CANDIDATES	A. Number of business who provided work experience (baseline)	50	11	10	9	11	9
State Performance		Employment, Education or Training Rate 2nd quarter (Goal 70%) 7/1/2022-12/31/2022	93%	96%	79%	80%	110%	109%
		Employment, Education or Training Rate 4th quarter (Goal 71%) 1/1/2022-6/30/2022	90%	94%	86%	73%	92%	107%
		Median Earnings 2nd quarter after exit (Goal \$4,200) 7/1/2022-12/31/2022	116%	123%	90%	92%	130%	122%
		Total number of participants who attained a degree or certificate within one year after exit (Goal 60%) 1/1/2022-6/30/2022	73%	78%	75%	48%	65%	127%
		Total number of students earned a Measurable Skill Gains during reporting period (67.%) 7/1/2023-12/31/2023	22%	16%	13%	37%	21%	16%
Out-of School Youth		New OSY Enrollments	334	161%	200%	165%	125%	122%
		Total Program Expenditures	% of Plan	93%	121%	116%	115%	99%
			Actual	\$345,617	\$294,355	\$425,488	\$237,377	\$243,540
In-School Youth		New ISY Enrollments	108	48%	109%	140%	109%	215%
		Total Program Expenditures	% of Plan	47%	158%	134%	140%	87%
			Actual	\$42,173	\$52,906	\$58,390	\$89,749	\$51,333

Areas	
Area I	Porterville, Lindsay, Strathmore
Area II	Tulare, Pixley, Alpaugh
Area III	Visalia & Goshen
Area IV	Dinuba, London, Culter/Orosi
Area V	Farmersville, Exeter, Woodlake

% of Plan	
	90-100%
	80 - 89 %
	79% of below
	Prototype

**WIOA Adult DW and Employment Connection Report Card**  
July 2023 - December 2023

WIOA Quarterly Percentage of Plan by Subrecipient

OBJECTIVE		KEY RESULTS	Actual	CSET Visalia	CSET Porterville	CSET Tulare	Proteus Dinuba		
OKR 1	BUILDING ESSENTIAL SKILLS AND EXPERIENCE NEEDED	A. Total number of Adult transitional jobs - Adult formula funded (duplicate count)	26	78%	50%				
		A1.Participants co-enrolled in Environmental Cleanup Opportunities (ECO) Level I and Level II	25	80%					
		B. Participants co-enrolled in RESET and enrolled in WIOA-funded transitional job	1	50%	50%				
		C. Employment Rate of unique Adult participants enrolled in a transitional job (requires employment information in CalJOBS ) (Goal 80%)	8%	7%	125%				
								Percent of Plan KEY	
								90 - 100%	
								80 - 89%	
								79% or Below	
								No performance goals	
								Prototype/Delayed Reporting	
OKR 2	INCREASE EDUCATION OR TECHNICAL SKILLS	A. Total number of participants enrolled in Adult or DW WIOA formula funded OST	125	87%	158%	93%	71%		
		B. Employment rate for Adult and DW participants enrolled in training and employed 2nd quarter after exit (Goal 80%) (July 2022-December 2022)	102%	108%	101%	83%	113%		
		C. Median earnings for Adult and DW participants who enrolled in training and employed in the 2nd quarter after exit (Goal \$9,500) (July 2022-December 2022)	125%	105%	137%	138%	110%		
OKR 3	ESTABLISH A TALENT POOL	A. EC Talent Pool rate (CalJOBS Code 108 -minimum of 30% of WIOA Title I Adult and DW enrollees will be job ready)	17%	18%	18%	10%	24%		
		B. Number of participants in EC Talent Pool who gained unsubsidized employment during participation (requires closure with employment information in CalJOBS ) (Goal 70%)	10%	5%	9%	9%	30%		
		C. Participant Persistence Rate for Adult & DW participants with more than one day of service who exit in the quarter (Goal 75%) (April 2023- September 2023)	88%	92%	80%	79%	105%		
New Enrollments (CalJOBS 203)-Distinct Users			781	115%	83%	63%	142%		
Expenditures	Total Adult & DW Program Expenditures	% of Plan		94%	93%	95%	103%		
		Actual		\$489,502	\$388,240	\$134,301	\$165,049		
One Stop Visits (Activity Code 120)			12,597	159%	143%				
OKR 4	CUSTOMER EXPERIENCE & NEEDS	A. Number of job seekers who respond to a survey.	402	27.2%	26.9%	26.7%	155.0%		
		B. Average customer satisfaction survey rating - Welcome (Goal 3.7)	3.88	3.99	3.73	4.00	3.81		
		C. Average customer satisfaction survey rating - Career Services (Goal 3.7)	3.68	3.90	3.60	3.70	3.90		
		D. Service Blueprint (Customer journey/process map for job seekers and businesses)	Baseline						
OKR 5	BUSINESS EXPERIENCE & NEEDS - COUNTYWIDE	A.Job orders created	1,151	174%	120%	157%	154%		
		B. Job Orders filled	557	288%	143%	287%	364%		
		C. Job order fill rate	Baseline						
		D. Business satisfaction survey response rate	Baseline						

		Actual	CSET Visalia	CSET Porterville	CSET Tulare	Proteus Dinuba		
<b>State Performance Adult</b>	Employment Rate 2nd quarter (Goal 60%) (07/01/2022-12/31/2022)	101%	89.5%	105%	108%	114%		
	Employment Rate 4th quarter (Goal 58.0%) (01/01/2022-06/30/2022)	102%	95%	101%	115%	114%		
	Median Earnings 2nd quarter after exit (\$5,600) (07/01/2022-12/31/2022)	122%	111%	132%	139%	118%		
	Total number of participants who attained a degree or certificate within one year after exit (Goal 79%) (01/01/2022-06/30/2022)	113%	115%	113%	103%	127%		
	Total number of students earned a Measurable Skill Gains during reporting period (Goal 71%) (07/01/2023-12/31/2023)	32%	23%	28%	17%	86%		
<b>State Performance DW</b>	Employment Rate 2nd quarter (Goal 67%) (07/01/2022-12/31/2022)	101%	110%	113%	75%	90%		
	Employment Rate 4th quarter (Goal 63%) (01/01/2022-06/30/2022)	97%	104%	106%	104%	66%		
	Median Earnings 2nd quarter after exit (\$6,900) (07/01/2022-12/31/2022)	113%	150%	108%	117%	112%		
	Total number of participants who attained a degree or certificate within one year after exit (Goal 79%) (01/01/2022-06/30/2022)	111%	115%	105%	115%	127%		
	Total number of students earned a Measurable Skill Gains during reporting period (Goal 76%) (07/01/2023-12/31/2023)	49%	55%	44%	44%	58%		