



One Stop Flow Chart

Welcome Team
Welcome Customer,
Direct to proper Area
Record Customers visit in Voss

Resource Center
EDD Specialist of the Day
UI Navigator
On-line Job Search
Self-directed, Referrals to Jobs
Resume Assistance

Registration
Determine Eligibility

Partners Appointments & Resources
EDD
Ticket to Success
AARP
DOR
HEAP
WIB Business Services
Youth OST

Skill & Talent Team
Complete Skill Assessment (WIA)
Career Planning
OST Specialist of the Day
Evaluates ITA Eligibility
Workshops

Employment Solutions Team
Connects Employee— Employers
Post Job Openings
Direct Placements and OJT's

OST Enrollments
Monthly Site Visits
Refers to E.C. for Job Placement

Three Functional Teams
Welcome Team - Green
Skill and Talent Development Team - Red
Employment Solutions Team - Blue

